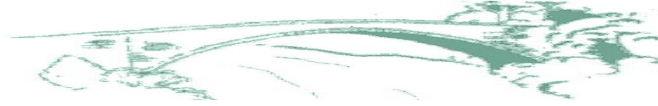


CAMBUSDOON SPORTS CLUB

WWW.CAMBUSDOONSPORTSCLUB.COM



AYR CC 150 YEARS EST 1859

30th August 2012

Cambusdoon Ground
2 Burns Wicket
Alloway,
AYR, KA7 4NH
Tel: 01292 442885

To: All Members
Cambusdoon Sports Club

Dear Member,

New Membership Card System

I am pleased to advise that our new bar till and membership database management system has gone live and that your new membership card should be available for collection at the Clubhouse from this evening.

As previously advised the system includes membership management software, a new electronic bar till and membership cards. The new cards will replace your existing paper version and will initially be issued to all senior members. The card will act as your member identity document and should be carried with you when visiting the Club, and as part of a future phase, it will also be your means of access to the Clubhouse premises to improve security and member privacy.

In the immediate term it will, by loading monies onto your membership card account, provide you with access to the special membership prices for beverages purchased at the bar. The initial discount rate from the revised standard tariff has been set at 10% by the Management Committee.

As you will no doubt be aware we have not raised the standard bar tariff for some time and have to date absorbed both inflationary and also the 2012 budget increases. The standard tariff has been reviewed and prices increased accordingly in line with the local market, however for members who make purchases via their membership card the price remains broadly similar to the current level which represents excellent value for money.

The provision of the new membership card system significantly enhances the added value provided to our members and will improve the operational efficiency of the Club and subsequently is a key tenet of our strategy that underpins the future development of the Club.

Please find attached some further user information and also the card terms & conditions.

Thank you for your continued support.

Yours sincerely

John A Hay
Club President

NEW MEMBERSHIP CARD INFORMATION FOR MEMBERS

For the attention of all Senior & Student members.

In accordance with our Management Committee Strategic Plan for the on-going improvements to the Club we are introducing a new membership card (to all senior members in the first instance) which will take the form of a credit card style card which will be accepted through our new till system which has recently been installed.

- For existing fully paid members (Non-Playing, Bowling & Cricket Section) your card is available for collection at the bar.
- For Hockey section members your card will be made available shortly after you have renewed your subscription for 2012/13.
- When collecting your card you will be asked to sign for those. Cards issued to members under a family membership can be picked up by one party.
- On receipt of your card please activate it as soon as possible by lodging monies to your account.
- We are recommending for your convenience and ease of operations that members should load the card with a minimum of £40.00 to a maximum of £100.00; however the amount you initially load is your decision. This service will be available at the bar by cash or cheque which will activate your new card through the till.
- On loading your card you will then be able to use it to pay for any drinks etc. from the bar with a 10% discount on your purchases.
- If however you do not have your card with you or use cash to pay for your drinks you will not receive the discount and will pay the revised standard bar tariff.
- The new card will replace the existing membership card.
- The new card will also be used in our next phase of the card system when we install a door entry system in the future.
- If your membership subscription is not renewed on time then your card will be de-activated until payment is received and therefore you will not be able to use it in the club.
- Please read through the terms and conditions which follow this information.
- There will be a Frequently Asked Questions area on the website should any queries arise which you may have. Please visit www.cambusdoonsportsclub.com (memberships section) to see.
- Cards will be issued to junior members at a later date once the system is up and running – further info on this will follow later.

Membership Card Terms & Conditions (v0812a)

1. **Membership Card** - As an individual member of Cambusdoon Sports Club you will receive a membership card.
2. **Ownership of the card** - The Cambusdoon Sports Club Membership card is issued by and remains the property of Cambusdoon Sports Club. Your card is evidence of your membership and you may be required to produce this in certain circumstances.
3. **Card Activation** – Your card will be “active” from date of issuance until a membership lapses. A membership lapses on either your resignation from the Club or on failure to renew your membership by the due date each year as per the dates detailed in the Club’s Constitution & Rules at any time. These are currently 30th April annually (Non-Playing, Bowling & Cricket sections) and 31st August for the Hockey Section.
4. **Discount** – Members are allowed a percentage discount on all purchases at the Clubhouse bar when they use their card to do so. The discount allowable will be set by the Management Committee at their sole discretion and initially will be set at 10%. If the card is not presented then the member shall pay the standard bar prices prevalent at the time.
5. **Clubhouse Catering** – The discount does not apply to goods and services supplied by our resident catering team.
6. **Card Account** – The members card account requires to be funded prior to purchases being made and from 2013 / 14 the initial value to be loaded on the card will form part of the membership fee structure approved annually at the AGM.
7. **Card Account Top-Ups** – You can reload monies to your account at any time at the Clubhouse Bar subject to a maximum balance on the card of £100 at any one time.
8. **Lost & Stolen** - If your card is lost or has been stolen you must tell us immediately. You can do this by phone on 01292 442885 or by email at cambusdoonsportsclub@hotmail.co.uk . You will need to give your name and address.
9. **Lost Card Replacement Fee** – Where your card is lost then a £10 replacement fee is payable to the Club. This does not apply where your card has been stolen and evidence provided that it has been reported to the police.
10. **Change in personal details** - If you move address or change name or email address e.g., on marriage, please advise the Membership Secretary by email to cscsubs@yahoo.co.uk or by mail to Gill McElnea, Membership Secretary, 23 Corton Lea, Alloway, Ayr, KA6 6GJ and we will update your details